

Practice Name: _____

Please rate your practice on each of the following NCQA PPC-PCMH standard areas. THIS SURVEY CAN ALSO BE DONE ELECTRONICALLY; we will provide that link after our interview time.

Scoring is for two areas: Perceived value to the practice and current practice capability. Scale is 1 – 5, with 1 not doing at all or unimportant and 5 being consistently well done by all providers in the practice or of very high importance

	Value Rating	Practice Rating		Value Rating	Practice Rating
Standard 1: Access and Communication A. Has written standards for patient access and patient communication** B. Uses data to show it meets its standards for patient access and communication**	_____	_____	Standard 5: Electronic Prescribing A. Uses electronic system to write prescriptions B. Has electronic prescription writer with safety checks C. Has electronic prescription writer with cost checks	_____	_____
Standard 2: Patient Tracking and Registry Functions A. Uses data system for basic patient information (mostly non-clinical data) B. Has clinical data system with clinical data in searchable data fields C. Uses the clinical data system D. Uses paper or electronic-based charting tools to organize clinical information E. Uses data to identify important diagnoses and conditions in practice** F. Generates lists of patients and reminds patients and clinicians of services needed (population management)	_____	_____	Standard 6: Test Tracking A. Tracks tests and identifies abnormal results systematically** B. Uses electronic systems to order and retrieve tests and flag duplicate tests	_____	_____
			Standard 7: Referral Tracking A. Tracks referrals using paper-based or electronic system**	_____	_____
Standard 3: Care Management A. Adopts and implements evidence-based guidelines for three conditions** B. Generates reminders about preventive services for clinicians C. Uses non-physician staff to manage patient care D. Conducts care management, including care plans, assessing progress, addressing barriers E. Coordinates care/follow-up for patients who receive care in inpatient and outpatient facilities	_____	_____	Standard 8: Performance Reporting and Improvement A. Measures clinical and/or service performance by physician or across the practice** B. Survey of patients' care experience C. Reports performance across the practice or by physician** D. Sets goals and takes action to improve performance E. Produces reports using standardized measures F. Transmits reports with standardized measures electronically to external entities	_____	_____
Standard 4: Patient Self-Management Support A. Assesses language preference and other communications barriers B. Actively supports patient self-management**	_____	_____	Standard 9: Advanced Electronic Communications A. Availability of Interactive Website B. Electronic Patient Identification C. Electronic Care Management Support	_____	_____

** When scored by NCQA, these are must pass elements

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